



# PURCHASES RETURNS FORM

**Instructions:** Please advise via email (shopping@rockies.co.nz) of your intention to return the item(s).

Complete the details below and include this form with your item(s). You must ensure that each item you are returning still has the original swing tags attached, is in its original designer packaging and is accompanied by the original proof of purchase receipt.

Items not in their original packaging may not be accepted as a return.

We ask that return item(s) are dispatched within 14 days from the date that you received them otherwise your return may not be accepted.

**Customer Details: Name:** \_\_\_\_\_

**Contact Number:** \_\_\_\_\_ **Email Address:** \_\_\_\_\_

**Receipt Number:** \_\_\_\_\_ **Date of Order:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Details of Returned Items						Requested Action(s)				
Item	Style #	Size	Qty	Price	Reason Code	Exchange			Store Credit	Refund
						Size	Colour	Other		
				\$						
				\$						
				\$						
				\$						
				\$						

**Reason Codes:**    1 Wrong Size    2 Quality Issue    3 Would like different colour    4 Incorrect Fit

5 Other (please explain) \_\_\_\_\_

Thank you, we will be in touch with you as soon as we receive and process your return.